

providing construction services
with a difference



ebrochure
corporate overview



**MRT - Delivering -
Construction - Excellence**

mission statement



MRT Building Services Ltd, is a professional building services company specialising in the retail, leisure, hospitality, commercial, health, housing and education sectors. We are an ethical company, bringing innovation to building projects and providing a wide range of superior-quality construction solutions, to meet our clients' individual needs. MRT is proud of its reputation and always strives to meet and exceed clients' expectations. We have an excellent record of delivering on time, on budget and to the highest possible standards. We believe the secret to the success of MRT lies in our ability to put the needs of our clients first – at all times.

Our mission statement is:

- to provide the highest level of quality construction services
- to bring innovation and expertise to building projects, creating the maximum value for our clients
- to ensure we achieve the highest possible level of client satisfaction
- to grow our business, increasing our market share and profitability by continuing to offer an excellent service to existing and new clients
- to ensure we maintain our ethical stance through robust health & safety, equal opportunities and corporate & social responsibility policies.

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key details



Our directors and management team are experienced industry professionals, providing a wide range of skills at the highest levels on all of our projects.

Managing Director
Commercial Director
Financial Director
Senior Project Manager
Health & Safety Consultant
Company Secretary

Terry Howlett
Steve Kettle
Stuart Leach
Mark Howlett
Maggie Barns
Linda West

Accreditations:

- **Constructionline**
- **Safe Contractor**
- **Fensa**
- **Chas**

Insurance AXA policy number: YBVPS1748567
£10,000,000 cover, public employee's liability

Company Registration Number: 6048930

UPR: 9267319293

CSCS number: 1587849

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values & vision



At MRT we are committed to our vision of delivering construction excellence every time.

We aim to create strong, long-lasting and successful relationships not only with our clients, but also our suppliers, the communities we work within and the people who work for us. To do this, we operate a collaborative approach for all our projects, which we believe creates more efficient working partnerships. We are passionate about our core values and these are embedded in everything we do.

Our core values:

- we are the first choice construction partner
- we deliver construction excellence through our skilled, professional teams
- we will continuously strive to improve everything we do
- we will work as a team to create excellent working partnerships
- we will maintain our corporate integrity and remain professional, open and honest at all times
- we will exceed our clients' expectations, operating a can-do attitude and going the extra mile
- we take the greatest pride in all our achievements, large or small.

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How we work



MRT operates as the principle contractor alongside a client's design team to manage the efficient delivery of a project's construction phase.

Clients of MRT will benefit from the peace of mind of knowing that our experienced project managers carefully control and monitor each project from conception to completion. We aim to achieve a smooth handover, on time and on budget.

Our dedicated project teams are enthusiastic, knowledgeable and motivated to ensure they achieve the best possible value for our clients. They are committed to providing the most appropriate solutions for all aspects of the project and will gladly rise to a challenge. We have experience of working in occupied areas or difficult locations while successfully achieving the minimum business interruption and the maximum value for our clients.

In line with the company commitment for quality assurance, MRT has attained accreditation with the following organisations:

- **Constructionline**
- **Safe Contractor**
- **FENSA**
- **Chas**

We are also working towards ISO9001 and Investors in People accreditation.

For details of MRTs case studies visit our website at www.mrtbuildingservices.co.uk

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building maintenance



MRT provides comprehensive property maintenance services, reactive repair services and project works for building interiors and exteriors in a wide range of market sectors including retail, commercial, housing, leisure and education.

We handle contracts of all sizes offering services such as emergency repairs, reactive repairs, installations, joinery, plumbing, decorating, industrial cleaning, roofing and drainage.

With MRT delivering construction excellence, our clients benefit from:

- a helpdesk operating 24/7, 365 days a year, manned by fully trained staff to deal with an initial enquiry
- our own first class, uniformed, in-house operatives on site
- a superior, prompt and efficient service carried out to the highest standard
- thorough root cause investigation
- prompt reporting and feedback at all times
- the minimum business interruption and the maximum possible value for all clients.

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our clients

MRT's Management have a wealth of experience working with a wide range of companies which have included:

Tesco
Morrisons
Allied Carpets
Frederic Robinsons Brewery
Topps Tiles
Hanover Housing Association
Bury MBC
Rochdale MBC
Rochdale Education Authority
Oxfam
Richmond Fellowship
Haig Homes
Samuel Smiths
Children's Society



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health & safety



MRT Building Services recognises the contribution that good health & safety management can make to the overall performance of the company and the well-being of all our employees.

We take health & safety very seriously and ensure it remains a top priority for the company at all times. Health & safety is an integral part of everything we do at MRT.

We are committed to provide all our employees with the information and training required to minimise the likelihood of accidents and dangerous occurrences, and the supervision to allow them to carry out their duties without risks to the health & safety of themselves or others.

We operate a robust health & safety management system to provide safe working methods and eliminate, as far as is reasonably practicable, risks to our employees, the employees of other contractors and companies and others who may be affected by our undertakings. We undertake to investigate all accidents and incidents which do occur, and regularly review project inspection reports as well as an annual review of our health & safety policy. We pride ourselves in our good health & safety management, believing this will lead to an improved working environment, a healthy workforce and an improvement in productivity, all of which will result in the continued growth and security of the company and all its employees.

For details of MRTs full health & safety policy visit our website at www.mrtbuildingservices.co.uk



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equal opportunities



As part of our commitment to maintain an ethical stance, MRT Building Services operates a comprehensive equal opportunities policy. This ensures that no job applicant or employee receives less favourable treatment on the grounds of sex, disability, marital status, creed, social class, race, colour, nationality or ethnic or national origin, or is disadvantaged by conditions or requirements that cannot be shown to be justifiable.

Our selection criteria and procedures are regularly reviewed to ensure we select, promote and treat individuals based on their relevant merits and abilities. All employees will be given an equal opportunity and where appropriate, training to progress within the organisation.

MRT are committed to a programme of action to make this policy fully effective.

For details of MRTs full equal opportunities policy visit our website at www.mrtbuildingservices.co.uk



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corporate & social responsibilities



MRT Building Services acknowledges the potential impact of its operations on the communities within which it operates, on the environment and on the economic sustainability of its business. We aim to take an innovative approach in our ethical stance to maintain an awareness and understanding of sustainability across our workforce, members of our supply chain and our clients, and have developed an environmental policy to reinforce our commitment to sustainability.

We firmly believe that business growth should be achieved through a responsible approach to social, environmental and ethical issues. We actively encourage employees and supply chain partners to embrace and consider their individual social, environmental and ethical responsibilities at the same time as meeting clients' needs and improving business performance.

For details of MRTs environmental policy visit our website at www.mrtbuildingservices.co.uk



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